

Lostock Gralam Parish Council Accessibility Policy

This website is run by Lostock Gralam Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- Most older PDF documents are not fully accessible to screen reader software
- You cannot skip to the main content when using a screen reader

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk either via email at Clerk@lostockgralamparishcouncil.co.uk or by phone on 07739 926 025.

If you need information on this website in a different format like accessible PDF please contact the Parish Clerk:

- email Clerk@lostockgralamparishcouncil.co.uk
- call 07739 926 025

We'll consider your request and get back to you within 7 days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Lostock Gralam Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard. This website is not compliant with the Web Content Accessibility Guidelines version 2.2 AA standard. The non-compliances are listed below:

- Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.2 success criterion 1.1.1 (non-text content)
- There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option)
- It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content
- It's not possible for users to change text size without some of the content overlapping
- Lostock Gralam Parish Council is looking at improving the website in the near future

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix [example of non-essential document]. Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

This website was last tested on 07/04/2025 against the WCAG 2.2 AA standard.
This document was last reviewed